

Subscription and distance sales agreement

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1. Parties and subject

Service provider: Carene Finansal Teknoloji ve Danışmanlık Ticaret Limited Şirketi (Carene).

Full address: Yeşilköy Mahallesi, Havaalanı Caddesi, Dış Hatlar No: 2/5, İç Kapı No: 20, 34149 Bakırköy / İstanbul, Türkiye (Terminal İstanbul).

MERSİS: 0203091871000001.

Trade registry: Istanbul Trade Registry Directorate, 1132389.

Telephone: +90 530 041 11 30.

E-mail: info@mevzutek.com.

This document sets out the general contract terms for mevzutek Üstat's quota-based plans and subscriptions. The buyer is the individual or legal entity purchasing the paid plan. The buyer's identity, contact and billing details, selected plan, quota, usage period, start date, total amount including taxes, payment terms and any renewal arrangements are specified in the order records. These general terms do not by themselves create a paid order, subscription or recurring payment instruction.

The agreement operates together with the order-specific terms, pre-contract information and the versions of this document, the Terms of Use and the Delivery, Cancellation and Refund Policy accepted at purchase. Document names, version numbers and dates are identified in the order record; the accepted texts and order details are provided to the buyer by e-mail or another durable medium. Later versions do not automatically change rights arising from an existing order. Mandatory provisions and more favourable rights expressly granted to the buyer remain unaffected.

2. Pre-contract information and purchase

When paid purchasing is offered, the buyer can review, before undertaking any payment obligation, the main service features; quota amount, measurement unit and operations that consume quota; validity and usage period; total amount including taxes and any additional charges; access start date, expiry and renewal terms; and withdrawal, cancellation and refund rights. The purchase occurs after the buyer has reviewed this information and the agreement and expressly accepted the payment obligation.

Additional services and quota overages require separate express approval.

Joining the waitlist, viewing a promotional page or using a free trial does not by itself constitute a paid order. Plan quantities and amounts payable are not fixed by these general terms. Buyers provide accurate order and billing details for themselves or a person they are authorised to represent. Accepting the agreement does not constitute

blanket consent to advertising, optional data processing or other activities requiring explicit consent.

3. Nature and limits of the service

Üstat is software that supports regulatory research and work with source materials. It does not provide legal advice or case-specific legal direction, legal opinions, audit opinions, sufficient appropriate audit evidence or assurance of regulatory compliance. All outputs must be checked against official sources, the facts of the case and any necessary professional review. A citation does not guarantee accuracy, currency or applicability to a specific case.

Usage rights are limited to the quota and period specified in the order. Quota measurement, operations that consume it, treatment of any balance at period end and any additional-quota terms are disclosed before purchase. Quota consumption does not by itself create a new purchase or charge. Disputes about quota or usage records may be sent to info@mevzutek.com; records found to be incorrect are corrected. Purchased-period terms cannot be changed retrospectively to the user's detriment.

4. Payment and electronic delivery

The service is provided electronically; no physical product or printed document is shipped. Following payment verification, the plan is made available in the relevant user account on the start date stated in the order, and access information is provided electronically. Statutory remedies for delayed commencement, non-performance or non-conforming performance remain unaffected.

Payment takes place through the secure process of the authorised payment service provider identified at purchase. Full card numbers, card security codes and passwords are not requested by e-mail. Failure to provide access after payment or an incorrect charge can be reported to info@mevzutek.com. If performance becomes impossible, the buyer is informed in writing or on a durable medium within three days of that impossibility becoming known, and the amount collected is refunded within 14 days of the notice at the latest.

5. Term and renewal

The duration, start and termination terms of the plan and any subscription are specified in the order. This general agreement does not by itself authorise automatic renewal or recurring charges. If an ongoing subscription is offered, the billing interval and cancellation method are separately disclosed and the necessary approvals obtained.

Fixed-term consumer subscriptions are not automatically extended through a clause agreed at the outset; an extension requires the consumer's request or consent obtained

after contract formation and before expiry. A request not to renew is distinguished from a request for immediate termination; an unwanted new period is not imposed on the user.

6. Withdrawal, cancellation and refunds

Carene provides a full refund of the relevant payment for cancellation requests submitted **within 14 calendar days** of collection of the plan payment, without requiring a reason. This right also extends to non-consumer buyers. Accessing the service or using quota does not by itself justify refusing a refund within this period or deducting a used-quota charge. The usage entitlement attached to the refunded plan ends.

This commercial refund right is additional to consumers' statutory withdrawal and defective-service rights. For distance service contracts, the statutory withdrawal period generally runs for 14 days from contract formation. The consequences of failing to provide required information and other provisions favouring consumers remain unaffected. Statutory exceptions for digital services will not be used to remove the additional commercial refund right offered here.

Send withdrawal, cancellation, termination or refund notices by e-mail to info@mevzutek.com or in writing to the full address above. Notices through other legally valid written or durable-medium channels are also accepted. Include your name, the e-mail associated with your account and any order number. Using your registered e-mail helps identify the request, but is not the sole mandatory channel for exercising statutory rights. No special form, notarised notice or phone call is required.

Refunds under the commercial policy or statutory withdrawal are made within 14 days of receipt of the notice at the latest, using a method appropriate to the original payment method, in a single transaction and without cost to the buyer. Buyers are not required to accept vouchers or product credit. Any shorter statutory deadline applies; refunds following rescission or price reduction for defective services are made immediately.

Non-renewal or immediate termination may be requested for an ongoing subscription. Non-renewal leaves the current period running under its terms without starting a new one. Termination is fulfilled within seven days at the latest, and its effective date is notified in writing or on a durable medium. The prepaid balance for unprovided service is refunded within 15 days of effective termination; a statement of service provided up to termination is supplied within ten days. Quota calculations and further details are governed by the Delivery, Cancellation and Refund Policy accepted at purchase.

7. Liability, data and remedies

For non-conforming performance, consumers may, subject to statutory conditions, request repeat performance, free repair of a work resulting from the service, a proportionate price reduction or rescission; applicable compensation rights remain available. Refunds following rescission or price reduction are made immediately. These rights do not expire when the 14-day commercial refund period ends.

The limitations on professional advice describe the nature of Üstat; they do not remove Carene's obligations to provide the agreed features, address specific errors, protect data security or comply with mandatory law. They do not exempt liability for intent, gross negligence or liability that cannot lawfully be limited. The Privacy Policy explains data processing; accepting the contract does not replace consent where explicit consent is required.

Turkish law applies. Consumer status depends on whether the transaction serves commercial or professional purposes, not on an account being called "individual". Consumers may apply to competent consumer arbitration committees or consumer courts within the current jurisdictional limits. General jurisdiction rules apply to other buyers. Contacting Carene first is not a prerequisite to legal remedies. Turkish and English texts describe the same terms; in case of interpretation differences, the Turkish text governs, subject to mandatory law and the principle of interpretation in favour of consumers.