

Terms of use

Published: 2026-10-25

1. Service and scope

Service provider: Carene Finansal Teknoloji ve Danışmanlık Ticaret Limited Şirketi (Carene).

Full address: Yeşilköy Mahallesi, Havaalanı Caddesi, Dış Hatlar No: 2/5, İç Kapı No: 20, 34149 Bakırköy / İstanbul, Türkiye (Terminal İstanbul).

MERSİS: 0203091871000001.

Trade registry: Istanbul Trade Registry Directorate, 1132389.

Telephone: +90 530 041 11 30.

E-mail: info@mevzutek.com.

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You are responsible for account security and for having authority to process content you submit. Do not use another person's account or share access credentials. Report suspected unauthorised access promptly. You must have the necessary authority when acting for an organisation.

Do not include personal data, sensitive personal data, client secrets, professional secrets or trade secrets you are not authorised to share in questions, notes or other fields. You retain your rights in your content; it is used under a limited permission to store, process and technically transmit it as needed to provide the service. Data processing is described in the Privacy Policy.

5. Plans and usage quotas

Paid use is limited to the quota and access period included in the purchased plan. The quota amount, unit of measurement, operations that consume it, validity period and any rollover or renewal conditions are disclosed in the plan before purchase. These terms do not promise unlimited use, a particular number of questions or a particular quota.

When the quota is exhausted, further quota-based operations may stop; additional quota or overage charges require your express approval. The quota, validity period and consumption rules of a purchased plan will not subsequently be changed to your detriment for that plan. See the Subscription and Distance Sales Agreement and Delivery, Cancellation and Refund Policy for sales and refund terms.

Disputes about quota and usage records may be sent to info@mevzutek.com. If a consumption record is found to be incorrect, it is corrected. Users retain the right to learn their plan's measurement and usage rules and to dispute a specific record.

6. Acceptable use and intellectual property

Bypassing security or quota limits, unauthorised bulk extraction, disrupting the service and processing unlawful content are prohibited. Rights in the software, brand, design and original content belong to Carene or the relevant rights holders. No exclusive rights are claimed over official legislation. Users must respect third-party rights and applicable attribution requirements.

For a concrete security threat or material breach, access may be temporarily restricted to the extent necessary to address the risk. Where legally and operationally safe, the user will be told the reason and given an opportunity to remedy the breach. Suspension does not remove statutory refund or other remedies.

7. Service responsibility

Carene must provide the service in accordance with the contract and assess specific errors reported to it. Internet connectivity, maintenance and external services may cause interruptions; uninterrupted or error-free operation is not guaranteed unless a service level is separately agreed. This does not remove statutory rights where the service is not performed or is improperly performed.

Üstat does not make professional decisions for users or assume an organisation's compliance or audit responsibilities. Carene's liability is determined by the circumstances and applicable law. Nothing in these terms excludes or limits liability for intent or gross negligence, consumers' rights in relation to defective services, or other liability that cannot lawfully be limited.

The limitations on legal advice, audit and compliance assurance describe the service's nature. They do not remove Carene's obligations to provide the agreed features, address specific errors, protect personal data security or meet mandatory legal duties.

8. Changes and remedies

Affected users will be notified before material changes take effect. Publishing new terms does not automatically or retrospectively change a purchased plan. Separate consent will be obtained where required by law. Turkish law applies, without prejudice to mandatory consumer rights or access to competent consumer arbitration committees or consumer courts. Other disputes are subject to the bodies with jurisdiction under applicable law.

The version and date of these terms applicable to a paid order are associated with its record at purchase. Publishing new terms does not automatically alter those previously accepted. The Turkish and English texts describe the same terms; interpretation differences are resolved by the Turkish text, subject to mandatory provisions and interpretation in favour of consumers.